Continuent Tungsten

Customer Testimonials

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Continuent customers represent the most innovative and successful organizations in the world. Our customers include Adobe, Bluefin Payment Systems, Carfax, Clarivate Analytics, CoreLogic, eBay, Financial Times, F-Secure, Garmin, Leonardo, Marketo, Modernizing Medicine, Net-A-Porter, NewVoiceMedia, Samsung, VMware and Zappos.

Every day our customers rely on Continuent Clustering, data replication and distributed data management to run business-critical applications on open source databases and make their businesses and organizations thrive and grow.

These case studies provide real-world examples of how our customers successfully use Continuent solutions. These customer stories are a demonstration of the success of our customers from a variety of industries worldwide.

adMarketplace

We were looking for solutions to asynchronously monitor data from MySQL to Vertica and also have fully functional MySQL with cross data center replication, auto failover and load balancing capabilities. It's always a sweet suite to have Continuent support. The engineers were very fast and assertive in dealing with any kinds of support tickets. Having a completely HA MySQL gives us a contemporary solution to focus more on building rigorous applications and having not to worry of database being down is the best."

Vamshidhar Poralla
Senior Database Administrator

Bluefin Payment Systems

"We are a payment processor – so building a highly resilient platforms is a must. I was looking for something that would let us do multi-master replication between our two sites. We have to be able to switch processing between sites at a moment's notice in the event of any system issue and come up at the other site. I wanted a commercial product because I didn't want a homegrown solution we had to maintain. I needed my developers to be working on revenue producing projects – not maintaining or wasting time on a custom solution. I knew we would never be able to have the time to maintain something custom, and you are continually adding enhancements.

I also really like the abstraction Continuent Clustering provided to the developers. Developers can treat the cluster as a single entity. They don't need to manage where to read and write. And for our infrastructure team, having a slave promote to a master automatically if a master fails was nice additional resiliency. But mostly the solution let me build a site failover capability that works transparently to our clients. When there is a problem, we can re-route traffic immediately without having to worry about keeping data bases in sync.

The issue for us isn't performance. It is resiliency. This is critical to us delivering 99.999% availability to our customers. Our service offerings never go down (sound of me knocking on wood). Without Continuent Clustering, we couldn't do what we do."

Tim Barnett
Chief Information Officer

Carfax

"We are using Tungsten Replicator to replicate data from our Oracle RAC databases to edge MySQL databases. A single Oracle table can be routed to multiple MySQL master/slave setups, each supporting separate applications. Continuent is allowing us to seamlessly and economically transition to a more diverse database portfolio.

Continuent's customer support has been outstanding. Their CTO has been personally involved in making sure we are using the product properly and has made sure that promised enhancements have been made in a timely manner. I have been very impressed with the engineers that we have been working with (they are extremely customer focused)."

Randy Rademan
Database Administrator

Chargify

"Continuent Clustering is a really cool product. We can swap back-and-forth between our master and any number of slaves without losing a single query in the process. We can take a one offline, do updates, and restart it. We can do schema changes to the slave and bring it up as a new master. We can do a manual version of pt-online-schema-change, but it helps that by taking the system totally offline, a lot of schema changes for us go a lot faster than with pt-online-schema change, because it is not happening live on the server as it's being used for traffic. Lots of cool things there."

Drew Blas
System Engineer

Clarivate Analytics

"Millions of researchers, scholarly writers, students, and librarians use EndNote Web to collect, organize and share their research. Cite While You Write in Microsoft Word easily enables users to cite references in their papers and create formatted bibliographies.

Continuent Clustering speeds up the development and performance of EndNote Web's dynamic, database-driven application and web services that must manage a complex set of workflows for millions of large, user writeable data sets."

Gandalf Sollenberger
Director of Technology

F-Secure

"Most important thing for us was the high availability and the automatic fail-over features that were missing from the standard database features. With Continuent Clustering, we can now truly say that our databases are clustered HA platforms. Daily database maintenance operations can be now done without causing long service breaks to the services. This is one BIG helping thing from DBA's point of view.

Continuent Smartscale out-of-the-box is a good concept that we utilize with our clusters. With new Continuent's support platform in use, we have got fairly quickly help to our problems, even during out-of-office times. This is how it should be and I hope this will stay like this in the future too."

Arto Hakola
Sr. Systems Architect, Hosting

MAN-Corporate

"We have Continuent Clustering in all of our environments (development/QA/uat/production), and we're using it for all of our web applications. We sell almost 1M used cars a year using Tungsten.

I've been really impressed with the intelligence of both the software and the support we receive from Continuent. I have nothing but good things to say about your software and your company. We currently have 100 MySQL servers running Continuent Clustering and love the ease of use and management."

Mark Cotner
Senior DBA

Motorola Solutions (Spillman Technologies)

"We were researching database resiliency solutions, to be able to deploy software updates with zero downtime. Continuent Clustering has performed well, it is relatively easy to manage, and the support is excellent."

Michael Wilkinson
V.P. of Information Technology

Marketo

"The only thing Marketo has more passion for than its product, is its customers. By leveraging the Continuent Clustering, we have increased our ability to provide higher levels of availability and uptime, including complex database upgrades and operations in production.

Upon database failure, our earlier solution resulted too often in downtime, which is in excess of 30 minutes and impacting more than 150 customers at the time. With Continuent Clustering there is no down time, just predictable degradation of the performance until misbehaving servers will be up again. With Continuent Clustering we can make changes within our operation environment while being able to provide continuous operation during the regular maintenance cycles and also during larger upgrade process, being that for our own app, database or hardware.

Continuent can help us at least in two ways to lower op-ex: enables more customers on each pod (database cluster) and allows us to use replication between our current hosting provider and another, more cost-effective hosting provider to augment pods or completely switch over to save significant money. These two combined will easily save us multiple times the investment we are making in Continuent Clustering software."

Robert Krzykawski
Sr. Manager, Database Operations

Modernizing Medicine

"Continuent Clustering has allowed us to deploy clusters in the Amazon cloud quickly, which is key for our rapidly growing company. In addition, Continuent Clustering is a key component in allowing us to meet our uptime SLA.

Perhaps the most important item is the support we receive from Continuent, which I am pleased to say, responds quickly and resolves all issues (including self-inflicted!), and accepts feedback for future enhancements."

Jason Ethridge
Associate VP of Product Delivery

Stitcher

"Problems we had that Continuent software helped with is sudden spike in traffic we experience often. Continuent Clustering helped us to divert that traffic efficiently to keep our production environment up and running. I would recommend Continuent for how easy it is to use. And also, the software is very stable."

Jai Pattapu
Senior Database Engineer

Zappos.com

"We were a MySQL centric shop. Our customer-facing site, as well as our backend systems, was written on top of MySQL. But with the acquisition of Zappos by Amazon, who is very centric on Oracle, we had a lot of requirements to start moving real-time data from MySQL 5.1 to Oracle 11g.

We really like Tungsten Replicator because of its straightforward installation, monitoring of replication, quick turn around by Continuent team on new filter request, and helpful consulting service."

Lan Bakthavatsal
Manager, Database Systems

About Continuent

Continuent is a leading provider of database clustering and replication, enabling enterprises to run business-critical applications on cost-effective open source software. Continuent Clustering and Tungsten Replicator provide enterprise-class high availability, globally redundant data distribution and real-time heterogeneous data integration in cloud and on-premises environments. Our customers represent the most innovative and successful organizations in the world, handling billions of transactions daily across a wide range of industries.

For more information on our products and services, please visit www.continuent.com, email us at sales@continuent.com or call us at (800) 270-9035, and follow us on Twitter @Continuent.